

# Keep Smiling

## Delta Dental PPO<sup>SM</sup>



### Stay in network to save

Visit a dentist in the PPO<sup>1</sup> network to maximize your savings.<sup>2</sup> These dentists have agreed to reduced fees, and you won't get charged more than your expected share of the bill.<sup>3</sup> Find a PPO dentist at [deltadentalins.com](http://deltadentalins.com).<sup>4</sup>

If you can't find a PPO dentist, Delta Dental Premier<sup>®</sup> dentists offer the next best opportunity to save. Unlike non-Delta Dental dentists, they have agreed to set fees, and you won't get charged more than your expected share of the bill.

### Set up an online account

Get information about your plan anytime, anywhere by signing up for an Online Services account at [deltadentalins.com](http://deltadentalins.com). Available once your coverage kicks in, this free service lets you check benefits and eligibility information, find a network dentist and more.

### Check in without an ID card

You don't need a Delta Dental ID card when you visit the dentist. Just provide your name, birth

date and enrollee ID or social security number. If your family members are covered under your plan, they will need to provide your information. Prefer to take a paper or electronic ID card with you? Simply sign in to Online Services, where you can view or print your card with the click of a button.

### Coordinate dual coverage

If you're covered under two plans, ask your dental office to include information about both plans with your claim, and we'll handle the rest.

### Understand transition of care

Did you start on a dental treatment plan before your PPO coverage kicked in? Generally, multi-stage procedures are only covered under your current plan if treatment began after your plan's effective date of coverage.<sup>5</sup> You can find this date by logging in to Online Services.

### Newly covered?

Visit [deltadentalins.com/welcome](http://deltadentalins.com/welcome).

## Save with a PPO dentist



NON-DELTA DENTAL

<sup>1</sup> In Texas, Delta Dental Insurance Company offers a Dental Provider Organization (DPO) plan.

<sup>2</sup> You can still visit any licensed dentist, but your out-of-pocket costs may be higher if you choose a non-PPO dentist. Network dentists are paid contracted fees.

<sup>3</sup> You are responsible for any applicable deductibles, coinsurance, amounts over plan maximums and charges for non-covered services.

<sup>4</sup> We recommend verifying before each appointment that your dentist is a PPO dentist.

<sup>5</sup> Applies only to procedures covered under your plan. If you began treatment prior to your effective date of coverage, you or your prior carrier is responsible for any costs. Group- and state-specific exceptions may apply. Enrollees currently undergoing active orthodontic treatment may be eligible to continue treatment under Delta Dental PPO. Review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details about your plan.

**LEGAL NOTICES:** Access federal and state legal notices related to your plan at [deltadentalins.com/about/legal/index-enrollee.html](http://deltadentalins.com/about/legal/index-enrollee.html).

Plan Benefit Highlights for: Salesforce

Effective Date: 01/01/2018

Group No: 18842

**New benefit for 2018:**

Standard Plan allows for 2 cleanings per calendar year. Premium Plan allows for 3 cleanings per calendar year.

<b>Eligibility</b>	Primary enrollee, spouse (includes domestic partner) and eligible dependent children to the end of the month dependent turns age 26			
<b>Deductibles</b>	\$50 per person / \$150 per family each calendar year			
Deductibles waived for Diagnostic & Preventive (D & P)?	Yes			
<b>Maximums</b>	Standard Plan: \$2,000 per person each calendar year Premium Plan: \$2,500 per person each calendar year			
D & P counts toward maximum?	No			
<b>Waiting Period(s)</b>	Basic Benefits None	Major Benefits None	Prosthodontics None	Orthodontics None

Benefits and Covered Services**	Delta Dental Standard			Delta Dental Premium		
	PPO dentists <sup>†</sup>	Premier dentists <sup>†</sup>	Non-Delta Dental dentists <sup>†</sup>	PPO dentists <sup>†</sup>	Premier dentists <sup>†</sup>	Non-Delta Dental dentists <sup>†</sup>
<b>Diagnostic &amp; Preventive Services (D &amp; P)</b> Exams, cleanings, x-rays and sealants	100 %	100 %	100 %	100 %	100 %	100 %
<b>Basic Services</b> Fillings	90 %	90 %	80 %	90 %	90 %	80 %
<b>Endodontics</b> (root canals) Covered Under Basic Services	90 %	90 %	80 %	90 %	90 %	80 %
<b>Periodontics</b> (gum treatment) Covered Under Basic Services	90 %	90 %	80 %	90 %	90 %	80 %
<b>Oral Surgery</b> Covered Under Basic Services	90 %	90 %	80 %	90 %	90 %	80 %
<b>Major Services</b> Crowns, inlays, onlays, cast and restoration, Osseous Surgery, Full Mouth Debridement	60 %	60 %	50 %	70 %	70 %	60 %
<b>Prosthodontics</b> Bridges, dentures and implants	60 %	60 %	50 %	70 %	70 %	60 %
<b>Orthodontics Benefits</b> Adult and dependent children	50 %	50 %	50 %	50 %	50 %	50 %
<b>Orthodontics Maximums</b>	\$1,500 Lifetime	\$1,500 Lifetime	\$1,500 Lifetime	\$2,000 Lifetime	\$2,000 Lifetime	\$2,000 Lifetime

\*\* Limitations or waiting periods may apply for some benefits; some services may be excluded from your plan. Reimbursement is based on Delta Dental contract allowances and not necessarily each dentist's actual fees.

† Reimbursement is based on PPO contracted fees for PPO dentists, Premier contracted fees for Premier dentists and program allowance for non-Delta Dental dentists.

Delta Dental of California 100 First St. San Francisco, CA 94105	<b>Customer Service</b> 877-510-3502	<b>Claims Address</b> P.O. Box 997330 Sacramento, CA 95899-7330
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[deltadentalins.com/ohana](http://deltadentalins.com/ohana)

This benefit information is not intended or designed to replace or serve as the plan's Evidence of Coverage or Summary Plan Description. If you have specific questions regarding the benefits, limitations or exclusions for your plan, please consult your company's benefits representative.